

## **ROOM REMEDIES TERMS & CONDITIONS**

### **Pricing and Product Description**

We have taken every measure to provide accurate product images and descriptions for each product for sale on the site. However, due to a number of different factors such as Internet browsers, monitor colour contrasts etc, we cannot be held responsible or liable for any differences in colour or small differences in measurements between the image/description and the actual product.

All measurements are done to a products furthest extremities.

### **Your personal details**

When you place your order we require your personal details to process the order. As well as your name, and address details we need a contact telephone and email address so that we can get in touch with you in case there are any problems.

We will only use this information for contacting you in relation to orders or for offers and promotions that we may feel will be of interest to you. We treat this information as confidential and will not disclose, sell or pass it on to any other individuals or companies.

### **General Terms and Conditions**

You must be eighteen years old or older to use this site. If you are under eighteen, you may only use this site with the agreement of, and under the supervision of, a parent or guardian. If you do not qualify, please do not use this site.

You warrant that all details you provide to us for the purpose of ordering or purchasing goods are true, accurate, current and complete in all respects; and that the credit or debit card you are using is your own and that there are sufficient funds in your account to cover payment of the product(s) ordered.

During the registration process, you must choose a username and password. You are responsible for all actions taken under that username and password and must only purchase from us under your own username and password. You must make every effort to keep your password safe and should not disclose it to anyone. If you think someone else might know it, you must change it. You may not transfer or sell your username to anyone, nor permit, either directly or indirectly, anyone to use your username or password. If there are any changes to the details supplied by you it is your responsibility to inform us as soon as possible.

We reserve the right to end our agreement with you and to suspend or terminate your access to the site immediately and without notice to you if:-

- you fail to make payment to us when due
- you breach any of our terms and conditions
- when requested by us to do so, you fail to provide within a reasonable time frame, enough information to let us to check the accuracy and validity of any information supplied by you, or your identity we suspect you have engaged, or are about to engage, or have way of being involved in fraudulent or illegal activity on roomremedies.co.uk.

Your contract for purchases made through roomremedies.co.uk is with Room Remedies and you undertake that all goods ordered by you are for your own private and domestic use only and are not for resale.